

TennCare Oversight Division of the Tennessee Department of Commerce and Insurance
Prompt Pay Compliance Summary for Processed TennCare Medical and Dental Claims

Monthly prompt payment analysis for all claims processed by specific TennCare Contract

TennCare Contractual Requirements and TCA 56-32-126(b)		90% 30 Day	99.5% 60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?
AMERIGROUP Tennessee, Inc.				
Region(s): All				
All	1/31/2017	99%	99.8%	Yes
All	2/28/2017	99%	99.9%	Yes
All	3/31/2017	99%	99.9%	Yes
All	4/30/2017	98%	99.7%	Yes
All	5/31/2017	100%	99.8%	Yes
All	6/30/2017	99%	99.9%	Yes
All	7/31/2017	99%	99.9%	Yes
All	8/31/2017	99%	99.8%	Yes
All	9/30/2017	99%	99.8%	Yes
All	10/31/2017	100%	99.9%	Yes
All	11/30/2017	99%	99.9%	Yes
All	12/31/2017	99%	99.9%	Yes
All	1/31/2018	98%	99.8%	Yes
All	2/28/2018	100%	99.9%	Yes
All	3/31/2018	100%	100.0%	Yes
All	4/30/2018	100%	100.0%	Yes
All	5/31/2018	100%	100.0%	Yes
All	6/30/2018	100%	100.0%	Yes
All	7/31/2018	100%	100.0%	Yes
All	8/31/2018	100%	100.0%	Yes
All	9/30/2018	100%	99.9%	Yes
All	10/31/2018	100%	100.0%	Yes
All	11/30/2018	100%	100.0%	Yes

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Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?

DentaQuest USA Insurance Co., Inc.

Region(s): All

Dental	1/31/2017	100%	100.0%	Yes
Dental	2/28/2017	100%	100.0%	Yes
Dental	3/31/2017	100%	100.0%	Yes
Dental	4/30/2017	100%	100.0%	Yes
Dental	5/31/2017	100%	100.0%	Yes
Dental	6/30/2017	100%	100.0%	Yes
Dental	7/31/2017	100%	100.0%	Yes
Dental	8/31/2017	100%	100.0%	Yes
Dental	9/30/2017	100%	100.0%	Yes
Dental	10/31/2017	100%	100.0%	Yes
Dental	11/30/2017	100%	100.0%	Yes
Dental	12/31/2017	100%	100.0%	Yes
Dental	1/31/2018	100%	100.0%	Yes
Dental	2/28/2018	100%	100.0%	Yes
Dental	3/31/2018	100%	100.0%	Yes
Dental	4/30/2018	100%	100.0%	Yes
Dental	5/31/2018	100%	100.0%	Yes
Dental	6/30/2018	100%	99.9%	Yes
Dental	7/31/2018	99%	100.0%	Yes
Dental	8/31/2018	100%	100.0%	Yes
Dental	9/30/2018	100%	100.0%	Yes
Dental	10/31/2018	100%	100.0%	Yes
Dental	11/30/2018	100%	100.0%	Yes

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Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?

UnitedHealthcare Plans of the River Valley, Inc.

Region(s): All

All	1/31/2017	98%	100.0%	Yes
All	2/28/2017	100%	100.0%	Yes
All	3/31/2017	100%	100.0%	Yes
All	4/30/2017	100%	100.0%	Yes
All	5/31/2017	100%	100.0%	Yes
All	6/30/2017	100%	100.0%	Yes
All	7/31/2017	100%	100.0%	Yes
All	8/31/2017	100%	100.0%	Yes
All	9/30/2017	100%	100.0%	Yes
All	10/31/2017	100%	100.0%	Yes
All	11/30/2017	99%	100.0%	Yes
All	12/31/2017	98%	99.9%	Yes
All	1/31/2018	99%	99.8%	Yes
All	2/28/2018	100%	99.9%	Yes
All	3/31/2018	100%	99.8%	Yes
All	4/30/2018	100%	99.9%	Yes
All	5/31/2018	100%	100.0%	Yes
All	6/30/2018	98%	98.9%	No
All	7/31/2018	100%	99.8%	Yes
All	8/31/2018	100%	100.0%	Yes
All	9/30/2018	100%	100.0%	Yes
All	10/31/2018	100%	99.9%	Yes
All	11/30/2018	100%	100.0%	Yes

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Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?

Volunteer State Health Plan, Inc., d/b/a BlueCare

Region(s): All

All	1/31/2017	99%	100.0%	Yes
All	2/28/2017	100%	100.0%	Yes
All	3/31/2017	100%	100.0%	Yes
All	4/30/2017	99%	100.0%	Yes
All	5/31/2017	99%	100.0%	Yes
All	6/30/2017	99%	100.0%	Yes
All	7/31/2017	99%	99.9%	Yes
All	8/31/2017	99%	100.0%	Yes
All	9/30/2017	99%	100.0%	Yes
All	10/31/2017	100%	100.0%	Yes
All	11/30/2017	100%	100.0%	Yes
All	12/31/2017	95%	99.9%	Yes
All	1/31/2018	92%	99.7%	Yes
All	2/28/2018	98%	99.7%	Yes
All	3/31/2018	95%	99.6%	Yes
All	4/30/2018	91%	99.6%	Yes
All	5/31/2018	99%	99.7%	Yes
All	6/30/2018	97%	99.7%	Yes
All	7/31/2018	96%	99.8%	Yes
All	8/31/2018	97%	99.7%	Yes
All	9/30/2018	99%	99.7%	Yes
All	10/31/2018	99%	99.6%	Yes
All	11/30/2018	98%	99.9%	Yes

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Volunteer State Health Plan, Inc., d/b/a TennCare Select

Region(s): All

All	1/31/2017	99%	100.0%	Yes
All	2/28/2017	99%	100.0%	Yes
All	3/31/2017	100%	100.0%	Yes
All	4/30/2017	99%	100.0%	Yes
All	5/31/2017	99%	100.0%	Yes
All	6/30/2017	99%	100.0%	Yes
All	7/31/2017	99%	99.9%	Yes
All	8/31/2017	98%	100.0%	Yes
All	9/30/2017	99%	100.0%	Yes
All	10/31/2017	100%	100.0%	Yes
All	11/30/2017	99%	99.9%	Yes
All	12/31/2017	96%	99.9%	Yes
All	1/31/2018	91%	99.7%	Yes
All	2/28/2018	98%	99.8%	Yes
All	3/31/2018	96%	99.7%	Yes
All	4/30/2018	90%	99.6%	Yes
All	5/31/2018	99%	99.8%	Yes
All	6/30/2018	98%	99.7%	Yes
All	7/31/2018	96%	99.8%	Yes
All	8/31/2018	97%	99.8%	Yes
All	9/30/2018	99%	99.8%	Yes
All	10/31/2018	99%	99.7%	Yes
All	11/30/2018	99%	99.9%	Yes